

Please replace paragraph 29 with the following:

Q8 ✓--Figs. 19B and 19C are pictorial representations of an illustrative report 1950 generated using the report portlet 1900 according to an embodiment of the invention;--

Please replace paragraph 77 with the following:

Q3 --In an embodiment, the next step 1320 in creating a new survey is to configure survey setup information. Survey setup information may be stored in the database and may describe the general operation of the survey. Survey setup information may be configured through a portlet, such as the survey builder portlet 1500 depicted in Figs. 15A and 15B according to an embodiment. As Figs. 15A and 15B show, a survey builder portlet 1500 may be used to configure survey setup information by providing a user interface to obtain user input on topics such as: identification information section 1510, recipient information section 1520, multiple replies section 1530, portlet placement section 1540, end of survey options section 1550, welcome messages section 1560, and closing comments section 1570.--

Please replace paragraph 82 with the following:

Q4 ✓In an embodiment, after users have taken a survey, the knowledge management portlet 1200 may provide functionality to generate reports on the collected data. In an embodiment, a report portlet 1950 may be used to generate reports based upon the collected data from the surveys. An illustrative report configuration portlet 1900 is depicted in Fig. 19A according to an embodiment of the invention. The report configuration portlet 1900 may be used to configure the display of the report. An illustrative report 1950 generated using the report portlet are depicted in Figs. 19B and 19C according to an embodiment of the invention. ✓